

Joint Early Intervention Services

Absences of 6 days or more



Supporting Members

We support Members during their absence. Supports may include access to medical specialists, treatment and diagnostic tests, such as an MRI, to help you recover and return to work safely.

Confidential

Personal medical information, such as your diagnosis or treatment details, is confidential and will not be shared with your employer or union.

Next Steps

Desjardins will contact you within 1-2 business days. Desjardins will work with you and your doctor on a support plan that is right for you.

Required Participation

After 6 days of absence, your participation is required even if you are receiving benefits from WorksafeBC or are returning to work. This program is supported by both your employer and your local union.

Questions?

You may contact your school district office, local union representative or go to www.pebt.ca.

Joint Early Intervention Services Frequently Asked Questions

1: ARE ALL MEMBERS REQUIRED TO PARTICIPATE IN THE JOINT EARLY INTERVENTION SERVICE (JEIS) IF THEY ARE ABSENT FOR MORE THAN 6 CONSECUTIVE SCHEDULED WORKING DAYS/SHIFTS?

A: Yes. This is a mandatory part of the Public Education Benefits Trust's (PEBT) long term disability (LTD) plan, and this includes WorksafeBC absences.

2: SHOULD A MEMBER RESPOND TO DESJARDINS EVEN IF THEY ARE RETURNING TO WORK?

A: Yes. Even if assistance is not required, a Member should respond to Desjardins— so that Desjardins can move on and help other Members.

3: WHAT WILL DESJARDINS ASK THE MEMBER WHEN THEY FIRST CALL?

A: Desjardins will gather basic information such as the Member's last date worked and information about why the Member is absent. If the Member remains off work, Desjardins may send forms for the Member and their doctor to complete.

4: WHAT IF THE MEMBER HAS NOT SEEN A DOCTOR YET?

A: A main objective is to help ill or injured Members return to work in a caring, safe and timely manner. Desjardins can help the Member find a doctor if necessary.

5: WHAT HAPPENS IF THE MEMBER REFUSES TO PARTICIPATE IN A RETURN TO WORK (RTW)/ACCOMMODATION PLAN THAT THEIR PHYSICIAN SUPPORTS?

A: If the Member refuses to participate in the RTW plan supported by their physician, the Member is not complying with the physician's treatment and may not qualify for LTD benefits.