

Joint Early Intervention Services (JEIS) – Form Guidelines

Our focus is to ensure Members receive timely medical care and, if appropriate, a rehabilitation plan that supports Members back to work in a caring and safe manner. This program is supported by both your employer and your local union.

You can find more information at www.pebt.ca or watch this video on the [JEIS Program](#).

Confidentiality

Personal medical information, such as diagnosis, is confidential and **will not** be shared with your employer or local union, unless you authorize it.

Next Steps

Please have the following forms completed and returned to Desjardins Insurance. These forms should be returned within 2 weeks of your initial call with Desjardins.

1. **The Attending Physician Statement** is to be completed by your physician. Please have your physician determine which form (i.e. physical vs psychological) is most appropriate based on your condition(s).
2. **The Authorization** is to be completed by you.

Desjardins will pay up to \$80.00 for completion of the Attending Physician's Statement. You may submit a receipt for reimbursement, or your physician may send an invoice directly to Desjardins. Any amount over \$80.00 will be your responsibility.

Completed forms can be sent to Desjardins the following ways:

1. Online at www.DesjardinsLifeInsurance.com/Send,
2. Fax at 1 (855) 678-8124.
3. Mail to P.O. Box 1024, Stn A, Toronto, Ontario, M5W 1G5

Please do not email confidential or personal information.

If you require assistance, please contact our client care centre at 1-800-263-1810.

For quality assurance you may receive an email survey from the Public Education Benefits Trust.